

ONE SOLUTION FOR EV CHARGER WARRANTY PROTECTION

Power Innovations International is partnering with EVStar to offer a comprehensive insurance-backed warranty that provides industry-leading coverage. The warranty safeguards against most incidents and is backed by an A-rated insurance company.



What does Pii offer?

With a full portfolio of warranty services, we can build you a customized program that meets your specific needs and requirements.

Term 5 Years	Start Date of Purchase	Mechanical & Electrical ✓
Customer Care Support ✓	Shipping Included ✓	Repair of Unit ✓
Replacement of Unit ✓	Refurbishment ✓	Accidental Damage ✓
Power Surge ✓	Labor Included ✓	Parts Included ✓

Pii Warranty Benefits

INCREASED UPTIME

Pii delivers a less-than-72-hour onsite response to ensure continuous upkeep of chargers.

MITIGATED RISK

Gain peace of mind with the knowledge that the risk of equipment failures and downtime has been dealt with.

UNDERWRITTEN COVERAGE

This comprehensive, insurance-backed warranty offers top-tier coverage for a wide range of risks, backed by an A-rated insurance company.

SUPERIOR PROTECTION

Includes mechanical & electrical failures, power surges, and accidental damage from handling.

What coverage is included in the warranty plan?

Mechanical and electrical failures, accidental damage, and surge protection. Parts are included after the manufacturer's initial warranty, with labor included from years 1-5.

What will I receive after signing up?

You will be emailed your declaration page, terms and conditions, and a link to access your portal.

How do I file a claim?

To file a claim on a broken unit, you will contact Pii and describe this issue. Pii will contact EVSTAR to repair your broken units. Your open and closed claims will be visible on the claims portal.

How quickly will repairs/replacements be completed?

Onsite repairs and replacements will commence within 72 hours of receipt and approval of a claim.