

## **EOL Notification – Q-Series**

3-3-2023

Dear Valued Power Innovations International Customer,

As part of our product lifecycle management process, Power Innovations International provides notification when a product has reached End-Of-Life (EOL) status. EOL decisions are based on our review of material availability, historical unit shipment volume and product revenue performance. Products designated for End-Of-Life will be available for a last time buy purchase prior to being made obsolete, depending on component availability.

Power Innovations International has set an EOL date for the Q-Series systems and all parts, service and support related to such systems. This immediate EOL is due to component obsolescence and availability.

Last Time Buy (LTB) orders accepted until: Immediate. Last Time Shipments until: N/A

After the indicated dates, the affected products will be considered obsolete. Acceptance of last time buy orders is subject to product and material availability and at the discretion of Power Innovations International. Every effort will be made to fulfill these orders. Purchase orders for these products will be considered Non-Cancellable, Non-Returnable (NCNR). If you have any questions concerning this End-of-Life notification, please contact your Power Innovations International Customer Support Representative.

The parts impacted by this notification are all Q-Series Systems, Parts, Support, and Service.

We do understand that this could be inconvenient, and we do apologize for any issues this may cause your organization. We would like to thank you for your past business and hope we can help you with other Power Innovations International systems in the future.

Sincerely,

Tim Rees,

World Wide Sales Manager

Power Innovations International